































































































































# Ashmere

## Care Home Comparison Questionnaire

There are lots of things to consider when choosing a care home for a loved one. We hope the following checklist will help potential residents and their families when making this decision – we want to give you suggestions on what to look for and to think about what particular aspects are most important to you when choosing a care home. You can use the boxes to score each home on your shortlist and there is a useful Notes section if you want to list more details to discuss with other family members.

	Home 1	Home 2	Notes
<b>Where the home is</b>			
Is it convenient for friends and family to get to?	  	  	
Is the home near any shops or on public transport routes etc?	  	  	
Is there anywhere for residents to sit outside?	  	  	
Do you think the surroundings would suit you?	  	  	
<b>When you arrived</b>			
Were the staff friendly when you arrived?	  	  	
Is the general atmosphere in the home welcoming?	  	  	
Is the home clean and nicely furnished?	  	  	
Does the home smell clean?	  	  	
Were you offered refreshments during your visit?	  	  	
Do the residents seem happy and well cared for?	  	  	
<b>Care provided...</b>			
Is the care offered suitable for your needs?	  	  	
Will there be regular reviews of your care needs?	  	  	
Will future care needs be provided?	  	  	
Will you/your relatives be involved in decision making with regards to care?	  	  	
Can complementary therapies be offered?	  	  	
Are residents registered with a local doctor?	  	  	
Do dentists and opticians visit the home?	  	  	
Are any other services provided if required? Chiropody, physiotherapy and occupational therapy etc?	  	  	
Are there suitable assisted bathing facilities?	  	  	
Can residents go to bed when they want to?	  	  	
If a resident is taken ill will relatives to be informed as quickly as possible?	  	  	

# Ashmere

## Care Home Comparison Questionnaire

	Home 1	Home 2	Notes
<b>...and the staff</b>			
Were the staff being friendly and caring towards residents?			
Does each resident have a nominated member of staff responsible for them?			
Did it look like staff had enough time to spend with residents?			
How do staff get to know a new resident – their background, likes & dislikes etc?			
Do staff receive on-going training?			
Could individual needs and preferences be met by the home?			
<b>Meals and food</b>			
Are there set meal times or can residents eat when they want to?			
Can residents eat meals in their bedrooms?			
Are snacks available at all times?			
Can residents make themselves a drink?			
Did you see examples of current menus during your visit?			
Are the menus rotated?			
Is there a choice of menu for each meal?			
Can special diets be catered for?			
Are residents consulted about their food preferences?			
Can residents choose who they sit with at meal times?			
Can relatives and friends have a meal with you?			
Are staff trained to help residents with eating if required?			
<b>Activities and facilities</b>			
Is there a timetable of regular indoor activities?			
Does the home organize outdoor activities and trips?			
Are residents own hobbies/interests catered for where possible?			
Are special events, eg birthdays, celebrated in the home?			
Is it possible to take part in activities outside the home?			
Does the home have its own transport?			
Can residents be taken to a place of worship?			
What exercise, if any, are residents encouraged to take?			
Does the home have access to a library facility?			
Are daily newspapers or magazines available?			

# Ashmere

## Care Home Comparison Questionnaire

	Home 1	Home 2	Notes
Can residents help with daily activities, eg cleaning, gardening etc?	  	  	
Can relatives/friends help with activities?	  	  	
Is there a residents' committee?	  	  	
Did you see any examples or photos of activities during your visit?	  	  	
<b>Communal areas</b>			
Are there enough rooms for residents to sit or see visitors?	  	  	
Is there a quiet lounge area – without a television?	  	  	
Are there any smoking areas?	  	  	
Are there safe, easily accessible gardens?	  	  	
Is there easy access for wheelchairs and walking frames?	  	  	
Are there enough toilets within easy reach of all parts of the home?	  	  	
Are there handrails in the toilets and corridors?	  	  	
Is there a bar?	  	  	
<b>Your room</b>			
Did you see the room that is available?	  	  	
Was it bright and well decorated?	  	  	
Did it have en-suite facilities?	  	  	
Do bedrooms have a television?	  	  	
Do bedrooms have a telephone point?	  	  	
If not, can residents use a telephone in privacy?	  	  	
Can bedrooms be locked?	  	  	
If not, is there a lockable drawer or cabinet in the room?	  	  	
Does each bedroom have a call system?	  	  	
Can residents use their own possessions and furniture?	  	  	
Can residents keep pets in their rooms?	  	  	
Can residents change rooms if they want to?	  	  	
<b>Visiting arrangements</b>			
Are visitors welcome at all times?			
Are there set visiting times?	  	  	
Can visitors stay overnight if they have travelled a long way or a resident is ill?	  	  	
Can children visit?	  	  	

# Ashmere

## Care Home Comparison Questionnaire

	Home 1	Home 2	Notes
<b>Other</b>			
Was the home's latest inspection report available?	☹️ 😐 😊	☹️ 😐 😊	
Did the home have a "statement of purpose" available?	☹️ 😐 😊	☹️ 😐 😊	
Is there a waiting list?	☹️ 😐 😊	☹️ 😐 😊	
Is there a complaints procedure?	☹️ 😐 😊	☹️ 😐 😊	
Can a trial stay be arranged?	☹️ 😐 😊	☹️ 😐 😊	
What is charged as "extras"?	☹️ 😐 😊	☹️ 😐 😊	
What is included in the weekly fee?	☹️ 😐 😊	☹️ 😐 😊	
Does a resident have to insure their own personal possessions?	☹️ 😐 😊	☹️ 😐 😊	

### Notes and Observations

Home 1

Home 2

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